



GIZ ECO Knowledge Management

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Outline

What is GIZ and GIZ Ethiopia?

GIZ Energy Coordination Office

GIZ Knowledge Management and what it involves

GIZ KM Online Resources (Website, Intranet, Knowledge Base, DMS & Energypedia)





GIZ

A federally owned, public-benefit enterprise, supporting the German Government in achieving its Objectives in the field of international cooperation for sustainable development. Also engaged in international education work around the globe.





GLZ in Ethiopia

- **Working More than 40 years of cooperation between Germany and Ethiopia.**
- **One of the largest GLZ-country teams worldwide with 418 staff member thereof 66 international staff and 352 national staff**
- **Has Bilateral with Ethiopian Government, GLZ International Services, and GLZ supported to AU programmes**





GIZ's priority areas

Sustainable Land Management (SLM)

Small Scale Irrigation (SSI)

Agricultural Training Centre Kulumsa (ATC)

Capacity Building in the Seed Sector

Labour Market Oriented Education and Training

Projects and Programmes

Urban Governance and Decentralization Programme (UGDP)

National Quality Infrastructure (NQI)

Energy Coordination Office (ECO) *

Technical College in Holeta

Civil Peace Service (CPS)

Overcoming FGM

Sustainable Development of the Protected Area System of Ethiopia (SDPASE)

Support for the African Union





Energy Coordination Office (ECO)

Commissioned by: German Federal Ministry for Economic Cooperation and Development (BMZ)

Co-financed by: Netherlands Directorate-General for International Cooperation (DGIS)

Norwegian Ministry of Foreign Affairs and Irish Aid

Partner organizations: Ministry of Water and Energy

Objective:- ECO aims to improve conditions in the energy sector in Ethiopia and sustainably increase access to modern energy technologies and services for lower-income households, social facilities, and small and medium enterprises.

Approach: ECO helps to improve access to modern energy services in Ethiopia through its Energizing Development Programme (EnDev Ethiopia). EnDev Ethiopia involves capacity development measures for all partners in the programme, such as public and non-governmental organisations, the private sector and local communities. Interventions of ECO are carried out through two technical units (Renewable Energy Technology and Market Development) and one department (Policy, Strategy and Communications) focusing on enabling environment:



Why do we need **Knowledge Management** for in GIZ ?

1. Increase the **quality and impacts** of the services we provide and thereby make an important contribution to **sustainable development processes**;
2. Harness the value of knowledge and experience efficiently and effectively, thereby raising the performance **capacity and competitiveness** of GIZ and its partners.



Knowledge Management is everyone's Responsibility

Policy Guideline





GIZ ECO **KM** involves

1. Exchanging knowledge and experience, networking and cooperating: shaping the interaction between people by means of events and dialogue forums, to enable sharing of knowledge and experience with others (within and outside GIZ);



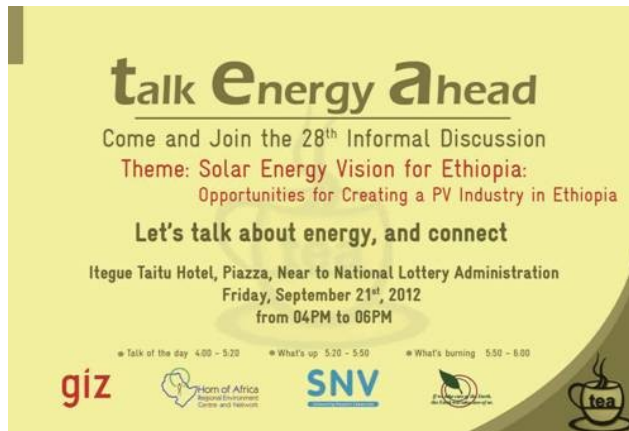


Internal

- Monthly News letter
- Quarterly staff workshop
- Monthly Coffee hour
- Lunch is served at ECO's canteen and Occasional staff recreation



External



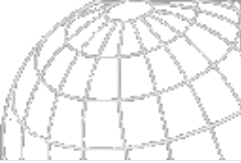
- Monthly informal discussion in Addis Ababa & Region: Talk Energy Ahead , People and Energy Network
- Organise & Participation in international expert forums/conferences and disclosure of results in relevant publications
- Organise & Participation in external networks and information platforms



2 Skills development and learning from experience: reflecting, analysing, evaluating and systematically extending what we know, to be better equipped for future tasks;

- Staff Survey.
- Staff debriefing and handover.
- Use feedback constructively to seek and shape solutions.
- Supplementary courses and trainings





3. Innovation management: developing new ideas, thinking outside the box and combining knowledge and experience in new ways, to optimise GIZ work processes and services;

- Innovation Award
- New ideas on products and services are acted
- Intellectual property is preserved



4. Information management: researching, compiling, documenting, structuring, storing, filing and updating knowledge and experience, to make it accessible;

- Documentation center / library
- Document management system (Internal Networked server)
- Email, Back to office report, Presentation (consultants, internship, etc...)
- [GIZ web site](#), [Intranet](#), [Online DMS](#), [energypedia wiki](#)



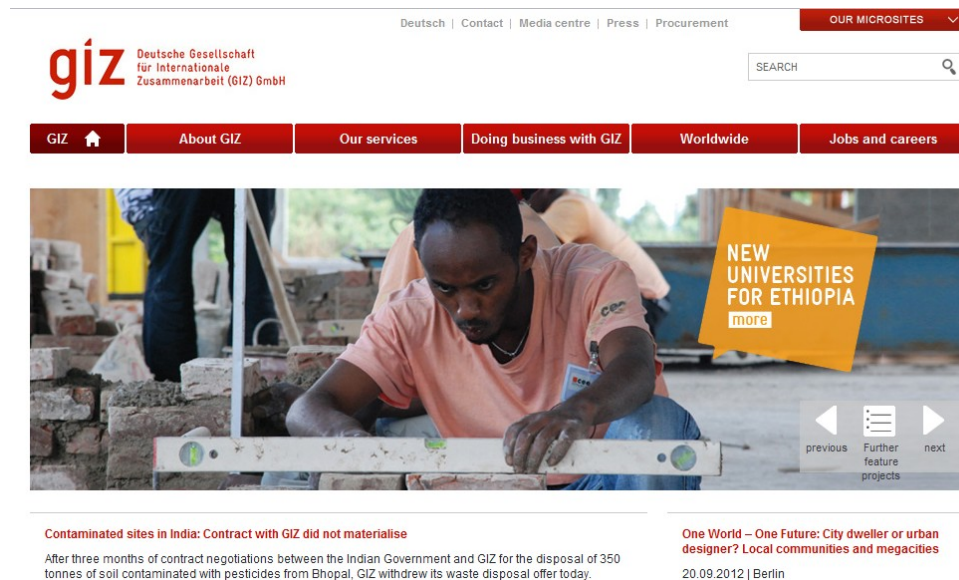


GIZ Website

- ➔ <http://www.giz.de/> (German, English)
- ➔ web-based information for public use
- ➔ general information for public on GIZ, services projects and programmes
- ➔ GIZ news, events, Job and careers



- ➔ General info about GIZ
- ➔ Our Services
- ➔ upcoming events and company wide infor and news posted
- ➔ address book details

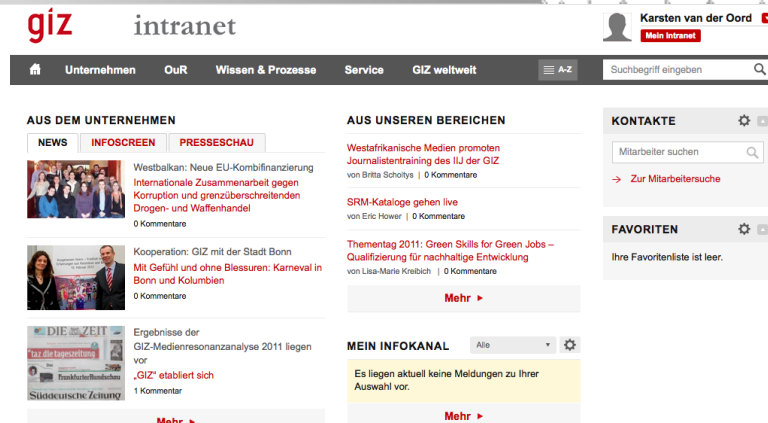


GIZ Intranet

- ➔ <https://intranet.giz.de/> (German, English)
- ➔ Access to GIZ staff only
- ➔ primary access to GIZ knowledge in web-based sources of information
- ➔ general information for all GIZ staff on OuR, strategies, policies, processes, instruments, organisational units, management boards and responsibilities
- ➔ Internal communication channel for corporate news and GIZ events



- ➔ GIZ media coverage and internal news every day available
- ➔ inform about corporate policy updates
- ➔ upcoming events posted
- ➔ address book details



knowledgebase Deutsch gtz

Search Previous searches Individual pages called [Help on the Knowledge Base](#)

Search terms

Country/region [Selection list](#)

Project number

People

Products [Selection list](#)

Organisational unit [Selection list](#)

Start search

X Clear search entry

This is how it works
Please enter your search criteria in the fields displayed above. All sources will then be searched for the corresponding entry. Individual criteria can of course be combined with each other.
[Help on the Knowledge Base](#)

About the Knowledge Base
The Knowledge Base is GTZ's central search engine. It allows you to access the important sources of data and other information available on GTZ's website and the websites of other D.C. websites. It therefore provides you with quick and easy access to GTZ's sectoral knowledge, and to an increasing amount of GTZ regional knowledge.
[More information on the Knowledge Base](#)

Data sources, current status
You can use the Knowledge Base to find information on projects, persons, products and documents from i-punkt and DMS at the touch of a button. You can also access GTZ web pages and the websites of our German partner organisations.
[More information on the data sources and their current status](#)

Knowledge Base (2.0.1) top ↑

Knowledge base

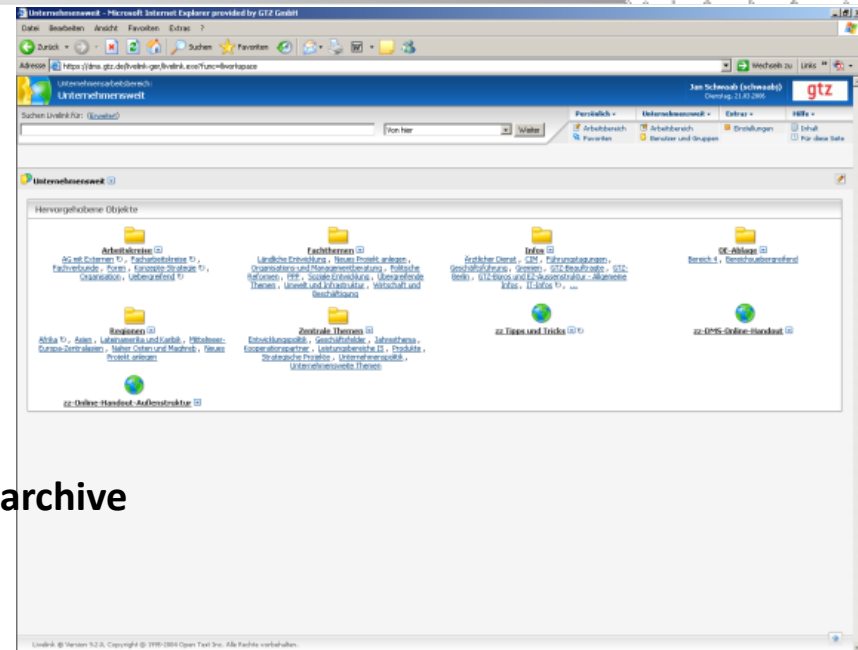
- ➔ https://intranet.giz.de/wissensspeicher/index.action?request_locale=en_EN
(German,English)
- ➔ search engine based on Google technology
- ➔ Searches all relevant GIZ data bases for persons, projects, products, publications, documents, web sites etc.
- ➔ allows for 'surfing' along linkages between different types of information, and feedback to information owners



- ➔ Used to GIZ Knowledge base as internal 'Google'
- ➔ Staffs Check their personal and project
- ➔ Updated information source from the data bases

DMS Document management system

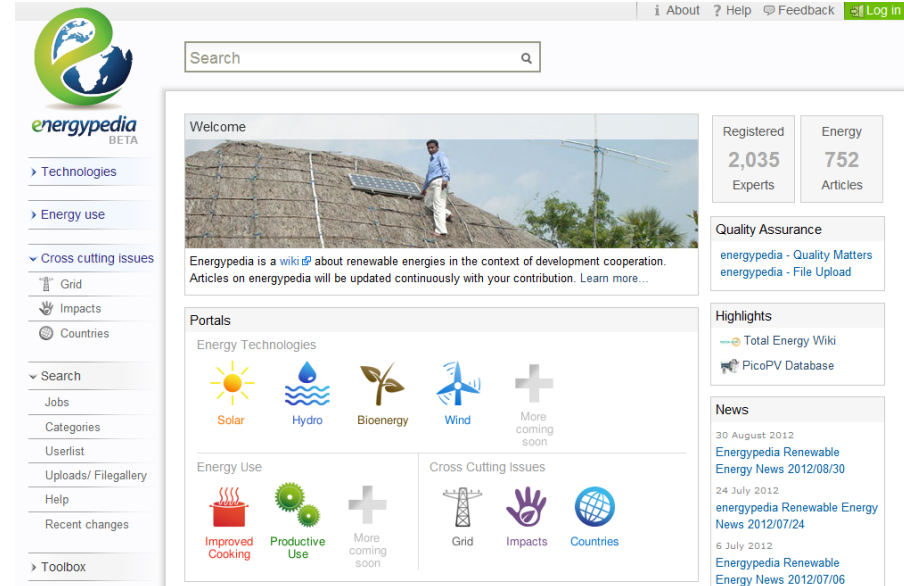
- ➔ <https://dms.gtz.de/> (German & English Pending)
- ➔ Access to GIZ staff and enterprise
- ➔ Collection of all documents in one standardised archive accessible by the entire enterprise
- ➔ Integral search of all public access documents
- ➔ Internal public access to all documents; protected sections in the archives of the DMS organisational units and projects



- ➔ Save valuable documents in DMS and keep project files up-to-date
- ➔ Teamwork using the same version of documents
- ➔ Practical training courses and workshop doc in DMS for all personnel

Energypedia

- ➔ <https://www.energypedia.info> (English Only)
- ➔ energypedia is open and free for everyone
- ➔ a renewable energy wiki
- ➔ The EnDev (ECO Main Donner) KM system
- ➔ on renewable energies, energy efficiency and all related aspects.



- ➔ a Web 2.0 wiki platform
- ➔ a knowledge platform on renewable energy technologies
- ➔ optimize knowledge exchange and joint work on renewable energies,
- ➔ Teamwork using workspace & webinar for organizations to organize collaborative tasks more efficiently.

A light gray world map serves as the background. Overlaid on the map are several semi-transparent gray circles of varying sizes, positioned over the continents of North America, South America, Europe, Africa, Asia, and Australia. The text "THANK YOU" is centered in the upper half of the image in a bold, red, sans-serif font.

THANK YOU